



## JEWELLERY CARE & WARRANTY GUIDE

Thank you for choosing Grand Diamonds. Each piece is thoughtfully crafted using precious metals, diamonds, and gemstones of exceptional quality. To preserve the beauty of your jewellery for years to come, we invite you to note the following care and warranty guidelines.

### DIAMONDS

Diamonds are treasured for their brilliance and strength; however, they are not indestructible.

- Under certain conditions, diamonds may chip or sustain damage if subjected to impact, pressure, or force.
- Such occurrences are a natural risk of wear and are not considered manufacturing faults.

### GEMSTONES

Natural gemstones possess unique characteristics and beauty.

- Over time, gemstones may experience chips, cracks, or surface wear, particularly when exposed to impact or daily use.
- Some gemstones are inherently more delicate and benefit from mindful handling.

### PRECIOUS METALS

Precious metals evolve with wear, reflecting the journey of each piece.

- Gold, silver, and platinum may scratch, bend, warp, or gently discolour over time.
- Exposure to pressure, force, chemicals, cosmetics, fragrances, heat, or water may influence the appearance of the metal.
- These changes are considered a natural result of regular wear.

## WARRANTY INFORMATION

- This warranty does not extend to normal wear and tear, accidental damage, misuse, improper care, or external force.
- Diamond or gemstone damage or loss, as well as metal bending, warping, scratching, or discolouration, are not regarded as manufacturing defects. We offer a six-month warranty against stones falling out due to manufacturing defects. Please note that stones lost because of normal wear and tear or damage to the jewellery item are not covered under this warranty. We offer a 10-year structural warranty on all jewellery, provided they are worn with care and regularly serviced.
- Any repairs, resizing, or alterations performed by a third party will void this warranty.

## CARING FOR YOUR JEWELLERY

To maintain the lasting beauty of your Grand Diamonds piece, we recommend removing jewellery during physical activity, manual work, swimming, or when using chemicals. Periodic professional inspections and cleaning are advised to ensure stones remain secure and your jewellery continues to shine.

By wearing this jewellery, you acknowledge and accept these care and warranty conditions.